



Loll Designs Warranty

Loll Designs strives to build long-term relationships based on confidence and trust with our customers. We stand behind the quality of our premium furniture and will make things right if you are not completely satisfied with your product. Loll Designs hereby guarantees that our products will be of exceptional quality and workmanship and free from faults and defects.

Loll warrants that all components will not fail, under normal use, for five years from the shipment date for residential applications. Loll will replace any defective component to the Original Purchaser for a period of 5 years from the shipment date. Such repair or replacement is the exclusive remedy available from Loll, and Loll is not responsible for damages of any kind in contract or in tort, including INCIDENTAL AND CONSEQUENTIAL DAMAGES resulting from any breach of warranty. EXCEPT FOR THE EXPRESS WARRANTIES DESCRIBED HEREIN, LOLL SPECIFICALLY DISCLAIMS AND EXCLUDES ANY AND ALL EXPRESS AND IMPLIED WARRANTIES WITH REGARD TO ITS GOODS AND SERVICES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Proof of purchase by the Original Purchaser is necessary for all warranty claims.

Loll's warranties shall not be enlarged in scope or extended in duration and no obligation or liability shall arise by Loll's repair or replacement of any component or surface. Repair or replacement of any component or surface is not warranted beyond the original warranty period of the original defective component or surface.

Repairs or replacements to any component or the surface required as a result of normal wear, neglect, abuse, accident, vandalism, use of products other than the intended purpose of casual furniture, and acts of nature or God are not warranted. Components that

have been exposed to and/or altered by fire or objects with high temperatures above 120 degrees are not warranted. Components that have been altered or disassembled are not warranted.

This warranty does not cover color change including fading due to weathering and sun exposure. Color matches on replacement parts are not guaranteed or warranted. Furniture that has been exposed to sun and weathering may have color and appearance changes. Aluminum inserts and stainless steel hardware are warranted for the Original Purchaser for five years of residential use. Hardware exposed to salt water conditions is not warranted.

Cushion inserts, upholstery and furniture covers are warranted for the term communicated by the supplier. Cushion inserts are warranted for a period of one year from the date of shipment. Sunbrella material is warranted for a period of 5 years from the date of shipment. Furniture covers are warranted for a period of three years from the date of shipment.

Abnormal use of Loll products voids the warranty. Loll has the right to decline warranty coverage on furniture or other Loll products due to improper or unauthorized assembly or use. This Warranty is void if repairs have been made or attempted by others not affiliated with or authorized by Loll. Using petroleum based cleaners to clean your product or submerging your products in salt water will also void the warranty. Loll has the right to decline reimbursement for labor, shipping, transportation, and assembly costs for warranty replacement or repairs. Loll Outlet items are exempt from warranty coverage.

Loll warrants that COM upholstered products will be free of workmanship defects upon delivery to the customer. The customer has 10 days from receipt of order, to notify Loll of any workmanship defects. Loll Standard warranty for upholstered products is void. Loll Designs will not accept returns on any COM upholstered products.

To the extent permitted by Law, the parties hereby agree to waive any provision of Law that conflicts with any provision hereof or renders any provision hereof ineffective or unenforceable in any respect. If you have any other questions or needs pertaining to our warranty, please contact Loll Customer Service at sales@loll designs.com or 877-740-3387.